

Birmingham Specialities Ltd

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Quality Policy & Mission

Our values that drive our mission and policy:

- Strive to provide excellence in all that we do
- Encourage contribution and suggestion from all our associates
- Provide a safe environment for all stakeholders
- Embrace change and new ideas
- Provide learning opportunities for all our associates
- Operate in accordance with the company 'Code of Conduct'

Our Mission

To manufacture and supply high quality products. Excel in the level of service we provide, whilst maintaining a consistent business performance.

Policy

Birmingham Specialities goal is to achieve complete customer satisfaction. This will be achieved by complying with customer and regulatory requirements through a programme of continual improvement of the Quality Management System.

Birmingham Specialities Ltd will establish company objectives, derived from the Business Plan, that are designed to meet customer expectation.

The objectives of Birmingham Specialities will drive processes that are designed to continually improve all aspects of quality:

- Quality of Process Design
- Quality of Manufacture
- Quality of Service

To support this we will seek to form long term relationships with our customers, suppliers and company associates. In doing so, we will be able to maximise the strengths in those relationships, thus enabling us to provide goods and services are the best possible cost.



Managing Director

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